

Department of Health

2025-27 First Supplemental Budget Session

Policy Level - TP - 988 Technology Platform

Agency Recommendation Summary

To prevent suicide and address behavioral health crises in Washington, the state legislature passed comprehensive bills, now codified in RCW 71.24.890. Current 988 requirements include a technology system investment to support 988 callers and those responding to provide coordinated care. This request is to review immediate funding needs, considering current fiscal challenges and competing demands.

Program Recommendation Summary

070 - Community and Family Health

The Prevention and Community Health Division supports the Department of Health's mission by collaborating with our partners and stakeholders to enhance the health of individuals, families, and communities. The division works to prevent disease and promote a healthy start, healthy choices, and access to services. The division employees work in two primary locations and at local health departments, to deliver public health services statewide.

090 - Administration

The Administration Division is made up of several offices, the Office of Policy, Planning and Evaluation, The Office of Public Affairs and Equity, and other smaller components of the Agency that support its administrative operations.

500 - Health Data, Quality Assess & Plan

The Health System Quality Assurance Division supports the Department of Health's mission by helping to prevent injuries, develop health systems and improve patient safety. The division works closely with communities and local health partners to build strong health systems and prevention programs. This helps ensure that everyone has access to good healthcare and emergency medical services. The top priority is to protect and improve the health of people in Washington State.

Fiscal Summary

Fiscal Summary Dollars in Thousands	Fiscal Years		Biennial	Fiscal Years		Biennial				
	2026	2027	2025-27	2028	2029	2027-29				
Operating Expenditures										
Fund 25N - 1	\$50	\$0	\$50	\$0	\$0	\$0				
Total Expenditures	\$50	\$0	\$50	\$0	\$0	\$0				

Decision Package Description

Problem Statement:

Within the 988 structure, each regional hub uses different technologies that are not connected. This fragmented IT landscape means that a person in crisis must retell their story with different crisis counselors, behavioral health providers, and emergency medical responders. DOH and HCA partnered to plan for a technology solution to seamlessly connect crisis counselors with resources for a less burdensome help-seeker experience. DOH is discussing funding needs and project timing with policy leaders in the executive branch, considering current fiscal challenges and competing budget demands.

TBD

TBD

Community Inputs and Incorporation:

Assumptions and Calculations Expansion, Reduction, Elimination or Alteration of a current program or service: TBD **Detailed Assumptions and Calculations:** TBD **Workforce Assumptions:** TBD **Historical Funding:** TBD Strategic and Performance Outcomes Strategic Framework: TBD **Performance Outcomes:** TBD **Equity Impacts Community Outreach and Engagement:** TBD **Disproportional Impact Considerations:** TBD **Target Communities and Populations:**

Other Collateral Connections

HEAL Act Agencies Supplemental Questions

TBD

Puget Sound Recovery:

TBD

State Workforce Impacts:

TBD

Intergovernmental:

TBD

Stakeholder Impacts:

TBD

State Facilities Impacts:

TBD

Changes from Current Law:

TBD

Legal or Administrative Mandates:

TBD

Governor's Salmon Strategy:

TBD

IT Addendum

Does this Decision Package include funding for any IT-related costs, including hardware, software, (including cloud-based services), contracts or IT staff?

No

Objects of Expenditure

Objects of Expenditure	Fiscal Years		Biennial	Fiscal Years		Biennial
Dollars in Thousands	2026	2027	2025-27	2028	2029	2027-29
Obj. C	\$50	\$0	\$50	\$0	\$0	\$0

Agency Contact Information

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